



# Field Application Engineer

Full-time

Simbeyond is looking for an enthusiastic and technically skilled team member with a talent for customer interaction to join and support our customers.

## Key Responsibilities

- Act as local technical support to our customers
- Work closely with customers to understand their needs and provide innovative solutions
- Cultivate and extend business relationships with current customers
- Provide product trainings and tutorials and develop training material and documentation
- Collect customer insights on user experience, product improvements and needs
- Identify, contact and visit potential customers and structurally follow up leads
- Represent Simbeyond and give presentations at conferences and exhibitions
- Execute case study projects in an interactive and consultative mode with customers, including performing simulations and reporting

## Skills:

- Affinity with computational physics and simulations
- Outstanding communication and interpersonal skills
- Good at working together with team members and customer employees
- Strong drive for customer satisfaction and quality
- Proficiency in English both in written and verbal form is a must
- Flexibility in time management to work with customers and Simbeyond HQ team (two different time zones).
- Self-driven and ability to work independently, and remotely.

## Qualifications

The ideal candidate has an MSc degree or higher in a relevant field (physics, engineering) and experience in the field of semiconductor or battery device physics, preferably using simulation tools. One or more years of experience in an industrial environment which includes customer interaction. A passion for customer interaction and technology and ambition to grow are highly regarded. Strong presentation and writing skills are required, as well as a quality mindset and good problem solving skills. Willingness to travel and an entrepreneurial predisposition are qualities we regard highly for this position.

## What we offer:

We offer an exciting opportunity to join a young and dynamic environment in Eindhoven, the Brainport of The Netherlands, in a team of driven professionals. Our informal company culture gives ample opportunity for personal and professional development. At the same time, you will be helping to shape our fast growing business.

- We offer a competitive salary with a range between 3100-4000 € per month.
- As part of our benefits we offer a work-from-home allowance and an amount of 30 vacation days based on a full-time contract.
- This job offers the opportunity to travel.

Are you the new team member we are looking for? Send your CV and motivation letter to [jobs@simbeyond.com](mailto:jobs@simbeyond.com). For more information, visit [simbeyond.com](http://simbeyond.com).